



The Reliable Oil & Heat Co., Inc.

PO BOX 2128, STAMFORD, CT 06906 • STAMFORD: 203-324-2141 • NORWALK: 203-866-3400 • FAX: 203-324-5930 • HOD 220 • CT LIC S1-301979

SIGN UP & CREDIT APPLICATION

NAME _____ S.S.# _____ CELL # _____

SPOUSE _____ S.S.# _____ CELL # _____

ADDRESS _____ HOME # _____

CITY/STATE/ZIP _____ OWN HOME: YES NO

EMAIL _____

*** CREDIT INFORMATION *** PREVIOUS ADDRESS _____
 *** (If at current address less than 2 years) ***

EMPLOYER/POSITION _____ WORK # _____

EMERGENCY CONTACT _____ PHONE # _____

PREVIOUS OIL COMPANY _____ REASON FOR LEAVING _____

*** IF RENTAL *** OWNER _____ PHONE # _____

ADDRESS _____
 (Street/City/State/Zip)

*** AUTOMATIC PAYMENT OPTIONS *** CIRCLE ONE: CREDIT CARD DEBIT CARD BANK TRANSFER

CREDIT/DEBIT: NUMBER _____ EXPIRES _____ 3-DIGIT # _____
 *** (VISA, MASTERCARD & AMEX) *** (Back of Card)

BANK TRANSFER: (ROUTING) TRANSIT ABA# _____ ACCOUNT # _____

FOR OFFICE USE ONLY

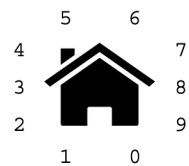
TANK SIZE _____ LAST DELIVERY _____ GAL IN TANK _____ CIRCLE ONE: (HEAT) WATER WARM AIR STEAM

AUTO DELIVERY: YES / NO SERVICE CONTRACT: YES / NO # OF BURNERS _____ (H.WATER) OIL GAS ELECTRIC

FILL LOCATION _____

CREDIT TERMS _____ CENTRAL A/C: YES / NO

REMARKS _____



OUR FAMILY SERVING YOUR FAMILY SINCE 1922

*** CUSTOMER - PLEASE SIGN ON THE REVERSE SIDE ***

GENERAL TERMS AND CONDITIONS

1. Reliable Oil & Heat Co., Inc. (Reliable) will not be liable for:
 - A. Damage caused by fire, flood, or any other abnormal cause which may affect the normal operation of the equipment.
 - B. Switches in the "off" position.
 - C. Blown fuses or tripped circuit breakers.
 - D. Lack of water in a hot water or steam system.
 - E. Labor and materials required to re-start burner prevented from operating because of an empty oil tank, sediment, water, or foreign materials in oil tank.
 - F. Damage or loss caused by failure of any control or part.
2. Reliable will not be liable for repair or replacement of obsolete or discontinued parts. Our obligation is limited to the availability of parts from local sources of supply. Any parts, including, but not limited to, obsolete parts, will be replaced with modern equipment and billed to customer at normal retail prices for material and labor. "Chargeable Services" rendered to you include travel time, trips to supply houses & the completion of associated paperwork.
3. Service will be performed as soon as feasible under normal conditions. All services will be scheduled on receipt of due notice, subject to any delays or other inability to perform caused by or due to prior calls, acts of God, or the public enemy, war, terrorism, floods, fire, strikes, transportation difficulties, or other causes beyond our direct control, including unoccupied house. In no event shall we be liable for any consequential damages or injury.
4. Reliable will assume no responsibility for any equipment serviced by any other party other than Reliable Oil & Heat Co., if the customer's fuel oil needs are serviced by outside parties or should the location cease to be an active fuel oil customer of Reliable Oil Co. Inc., we will assume no responsibility for equipment failure or resulting damages.
5. It is the obligation of the homeowner to provide adequate draft in the chimney. We advise to have the chimney(s) inspected and cleaned as required by a professional chimney cleaner. Reliable will not assume responsibility for damages resulting from soot, obstructions or other related chimney problems.
6. All credit/debit and banking information is to remain in full force until written notification is received from the customer of its termination in such time and in such manner as to afford the company and depository reasonable time to act upon it.
7. When Reliable deems it necessary, due to hazardous conditions or the customer's health and well-being, immediate repairs may be made. After work has been rendered to the satisfaction of Reliable Oil Co., the customer will be notified of the cost involved and if any further work is required.
8. Reliable will not be liable for repair or replacement of any electrical components if your home has been without power, struck by lightning, experienced a power surge, or your system has been running off a generator.
9. All terms and conditions are contingent upon the individual account being maintained in accordance with the standard credit terms. If we do not receive payment in full within 30 days of transaction, a **Finance Charge** will be added to your account equal to 1½ % monthly or 18% annually on the past due balance.
10. If the customer breaches this agreement or defaults under the terms hereof, the customer shall pay all charges, including reasonable finance charges, together with any/all costs of collections fees, including a reasonable attorneys fee.
11. Reliable will supply your entire needs of heating oil. We shall make deliveries in accordance with our automatic delivery system. Printed meter tickets will be left on your premises as evidence of delivery and quantity delivered on said date. It is agreed that any tax or other charge imposed on fuel oil by any governmental authority will be added to the price and paid by the customer. It is understood that Reliable Oil Co. shall not be liable for damage arising from unattended homes or failure to make deliveries due to fire, labor, or transportation difficulties, or consequential damages arising from impassable driveways, overgrown vegetation, or obstructed fills, or if your driveway is unable to support the weight of a fuel delivery truck. We appreciate your business and will do all in our power to keep you a satisfied customer.
12. Bills are payable upon receipt. "EZ Pay" Budget accounts are payable on the first of the month. Buyer agrees that Reliable Oil & Heat may stop oil deliveries without notice if payment is not received when due.
13. Inspection of your heating system is required prior to issuing any of our "Service Plans". Our Service Department's first visit to your home constitutes the required inspection.
14. In accordance with Connecticut's home solicitations sales act, Sec 42-134 to 143. The consumer has the right to withdraw this contract within 72 hours of signing.

THE RELIABLE OIL & HEAT CO. INC., IS AUTHORIZED TO INVESTIGATE MY CREDIT RECORD AND TO VERIFY MY CURRENT EMPLOYMENT AND INCOME REFERENCES AND TO REPORT MY PERFORMANCE OF THIS AGREEMENT TO PROPER PERSONS AND BUREAUS. A CONSUMER REPORT MAY BE REQUESTED DURING THE LIFE OF THE ACCOUNT. YOU MAY ASK TO BE INFORMED OF WHETHER A CONSUMER REPORT WAS REQUESTED AND IF SO, THE NAME AND ADDRESS OF THE CONSUMER REPORTING AGENCY FURNISHING THE REPORT. BY SIGNING BELOW, I UNDERSTAND THAT IN EXTENDING CREDIT, RELIABLE OIL CO. INC., IS RELYING ON THE FOREGOING APPLICATION AND FINANCIAL INFORMATION, WHICH I ASSURE YOU, IS TRUE AND COMPLETE TO THE BEST OF MY KNOWLEDGE.

SIGNATURE _____ **DATE** _____

SPOUSE SIGNATURE _____ **DATE** _____

REPRESENTATIVE'S SIGNATURE _____ **DATE** _____